

# Lifeline

## Is it time for a medical alarm?

An unexpected fall or medical emergency can leave you cut off from the help you need. Any delay in receiving medical care can jeopardize your recovery. But with Lifeline, help is available at the push of a button, 24 hours a day.

Take our ***Is it time for a medical alarm*** survey on the back of this flyer to see if you could benefit from the Lifeline service.

### Expert, caring help 24 hours a day

With the Lifeline medical alert service you get fast, easy access to a trained Response Associate to request the help you want – 24 hours a day, 365 days a year.

Our **Lifeline with AutoAlert\*** service can automatically place a call for help if a fall is detected and you are unable to press your button.\*

**GoSafe** can provide access to help both at home and on the go.\*\*

### Why choose Lifeline?

- Lifeline is the #1 medical alert service in Canada.<sup>1</sup>
- All help calls answered in Canada.
- Professional home installation.
- Proven AutoAlert fall detection technology available.
- Cellular communicator available for those without a landline telephone.

1. Claim based on the number of subscribers.

\* AutoAlert does not detect 100% of falls. If able, users should always push their button when they need help.

\*\* Certain limitations subject to third party cellular provider availability and coverage. Signal range may vary. Lifeline may not always be able to determine your location.



### Summon help

With a push of your Lifeline help button you can get help when you need it. With our advanced services, you have the option to include fall detection or locating technology in case you can't push your button.



### Hear a reassuring voice

A caring Lifeline Response Associate will quickly access your profile and evaluate the situation.



### Know help is on the way

Lifeline contacts a neighbour, loved one, or emergency services – based on your preferences – and will follow up to make sure help has arrived.

# Is it time for a medical alarm?

To find out if it's the right time to consider a medical alarm, answer the following 9 simple questions.

Questions:	Yes	No
Are you alone for several hours during the day and/or night?	<input type="checkbox"/>	<input type="checkbox"/>
In the past year, have you fallen, been anxious about falling or otherwise been at risk of falling in your home?	<input type="checkbox"/>	<input type="checkbox"/>
Have you been hospitalized, or been to the emergency room, in the past year?	<input type="checkbox"/>	<input type="checkbox"/>
Do you have at least one of these chronic ailments? (heart disease, stroke, COPD, osteoporosis, diabetes, arthritis)	<input type="checkbox"/>	<input type="checkbox"/>
Do you use a cane, walker, wheelchair, stair climber or other assistive device to help with balance or walking?	<input type="checkbox"/>	<input type="checkbox"/>
Are you required to take several daily medications?	<input type="checkbox"/>	<input type="checkbox"/>
Do you require assistance with at least one daily activity? (eg. bathing, toileting, dressing, meal prep, etc.)	<input type="checkbox"/>	<input type="checkbox"/>
Would a medical alarm provide peace of mind for your loved ones?	<input type="checkbox"/>	<input type="checkbox"/>
Is it important to you to continue living independently?	<input type="checkbox"/>	<input type="checkbox"/>

***Your need for a medical alarm increases significantly every time you answer “yes” to any of the above questions.***

***Don't wait until you need help to wish you had Lifeline...***

**1-800-LIFELINE  
1-800-543-3546**

**[www.lifeline.ca](http://www.lifeline.ca)**